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 <https://codebyboon.vercel.app/>

Summary

Previous Position : Application Development Specialist in Accenture Malaysia

Industry : Financial Service

Highest Education : Bachelor's Degree in Software Engineering

Years of Experiences : 5 years+

Experience in: Banking, Insurance

As an Application Development Specialist in Accenture, I bring over 5 years of extensive experience in application development within the Financial Services industry, specifically in the realms of banking and insurance.

Throughout my journey, I've actively contributed to various projects by engaging in SDLC activities, aiding clients in constructing applications and frameworks. Notable achievements include the creation of an IFRS17 framework for an insurance company and the development of a CRM system for a bank, utilizing Oracle Siebel technology. I have also helped to keep production issues resolution rate above 80%.

Moving forward, I'm excited to continue my pursuit of knowledge and innovation, with the goal of further enhancing my expertise.

Skilled in Techs: Javascript, Oracle Siebel, Python, Informix, SQL, Java

Other skills: Solution Architecture, Requirement Gathering & Analysis, Application Development & Release Management, Applications Building & Configuration, Application Maintenance and Application Testing.

Experience

> Application Development Specialist

Accenture

Jun 2022 - May 2023 (1 year)

RESPONSIBILITIES:

- Gather requirements for new project & CRs, requirements analysis, and assess the deliverables for the requirements.
- Set delivery priority and scoping of the project with business owner, development team and project owners.
- Application development lead for banking CRM system. Conduct plan and analysis phase, scope management handling and testing process.
- Identify root cause for production issues & providing solutions for business process
- In charge of server monitoring, maintenance for the project as a Technical Architecture
- Make necessary schedule adjustment to meet timely delivery goals.
- In charge of monthly achievement call with clients to ensure the performance is consistent, addressing any challenges/issues with the project.
- Managing and leading a team in deliverables, guiding the team with my knowledge and experiences.

ACCOMPLISHMENT:

- Setting up & Building IFRS17 Framework for Prudential Malaysia.
- Project planning & management, deliverables done for UOB CRM system.
- Managed a team which consists of L3 BAU support & application developer for UOB CRM system.

> Application Development Senior Analyst

Accenture

Dec 2019 - May 2022 (2 years 6 months)

RESPONSIBILITIES:

- Gather requirements for new CRs, analyze business requirements, and assess the deliverables for the requirements in both Bank and Insurance company.
- Identify root cause for production issues & providing solutions for business process using Informix, perform data patching activities using SQL to fix the production issues.
- Leading a team consisting of L3 BAU support for Insurance client.
- Consulted Bank in Vietnam in baselining their current operations, procedures and applications performances; Advised the client what can be done for system improvement & business operations.

TECH:

- Informix
- SQL
- Shellscript
- Powerpoint (consulting with Vietnam Bank)

> Software Developer

Accenture

Aug 2017 - Nov 2019 (2 years 4 months)

- To support business by analysing the root cause of systems errors and preparing reports.
- Get involved with business and finance side in order to work out a solution.
- Handle all kind of SDLCs tickets, including data patching, program enhancement/rectification, ad hoc reporting etc.
- Develop automate programs to simplify process for SDLCs activities.

Waiter

Mr.mans restaurant

Oct 2015 - Apr 2016 (7 months)

- Helps to serve foods for customer
- Provide hospitality and service for the customers
- Cleaning up the restaurant

Education



University of Nottingham Malaysia

Bachelor of Science (BSc), Computer Software Engineering

2014 - 2017

Skills

Ad Hoc Analysis • Software Development Life Cycle (SDLC) • Business Requirements • Business Analytics • Requirements Gathering • Project Management • Team Management • Analytical Skills • Business Analysis • Requirements Analysis

Honors & Awards



Best Teampayer Award

Oct 2022

The award was given when I was serving SG Bank client, voted in confidence by my team members